

12/03/01  
JC698 U.S. PTO

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## UTILITY PATENT APPLICATION TRANSMITTAL

(for nonprovisional applications under 37 C.F.R. § 1.53(b))

Attorney Docket No.

MFCP.89120

Express Mail No.

EL375168569US

**TO:** U.S. Patent and Trademark Office  
Box Patent Application  
P.O. Box 2327  
Arlington, VA 22202

1046 U.S. PTO  
10/005636

12/03/01

Inventor(s): Benjamin P. Davenport, Shawn M. Murphy and Walter R. Smith

Title: SERVICE QUALITY MONITORING SYSTEM AND METHOD

THIS APPLICATION CLAIMS THE BENEFIT OF U.S. PROVISIONAL APPLICATION SN 60/293,441, FILED 5/24/01.

Enclosed are:

49 pages of specification including abstract  
 10 sheet(s) of FORMAL drawings  
 X an assignment of the invention to: Microsoft Corporation, along with recordal form and check in the amount of \$40.00  
 X Declaration of Inventor(s):  NOT executed  Copied from a prior application (for contin/div)  
 small entity status is claimed.  
 a small entity status was claimed or filed in prior application; status still proper and desired.  
Information Disclosure Statement/PTO-1449/Copies of IDS citations.  
 other:

If a Continuing Application: Check appropriate box, and supply the requisite information below:

Continuation  Divisional  Continuation-in-Part (CIP) of prior provisional application No.

Prior application information:	Examiner:	Group Art Unit:
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## CLAIMS AS FILED

	NUMBER FILED	NUMBER EXTRA	RATE	FEES
BASIC FEE			\$740	\$ 740
TOTAL CLAIMS	41 - 20 =	21	X \$ 18	\$ 378
INDEPENDENT CLAIMS	6 - 3 =	3	X \$ 84	\$ 252
MULTIPLE DEPENDENT CLAIM PRESENT			\$	\$ -0-

\* Number extra must be zero or larger

TOTAL \$

If applicant has small entity status under 37 CFR 1.9 and 1.27, then divide total fee by 2, and enter amount here.

SMALL ENTITY TOTAL \$ 1,370

A check in the amount of \$1,370.00 to cover the filing fee is enclosed.  
 Commissioner is hereby authorized to charge/credit Deposit Acct. No. 19-2112 as described below. Enclosed is a duplicate of this sheet.

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Date

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for \$ 140.00

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